



Airport Pickup directions

Please note:

- For any transfers from any terminal Jet Park Hotel must be called via free-phone or 0800 538 466, once you are **ready for collection**.
- Transfer times will vary from 5 to 25 min depending on the location of the driver
- All transfers from Hotel – to Airport can be arranged on check- in.
- Please note: we are **unable** to meet your arriving flight due to airport delays, immigration and MAF processing delays, and schedule changes. The Airport authorities do not permit us to wait for arriving passengers in the pickup area. We will be down promptly to collect you once you have called us using the below instructions.

Jet Park Hotel free-phone from International Terminal

1. Clear Customs, collect luggage, and come through to land side.
2. Proceed to the Visitors Info Centre – which is just to the left of the EXIT AREA- straight across from the coffee shop. This is where you will find the hotel's free-phone.
3. Choose Jet Park Hotel – Dial Number 18.
4. Make your way outside Door #9, and turning left, the shuttle will collect you from the “Coaches and Shuttles” collection point.

Jet Park Hotel free-phone from Air NZ Domestic Terminal

1. Collect luggage then proceed to the Jet Park Hotel free-phone. This is situated on the wall, next to the baggage claim area in the AIR NZ Terminal only.
2. Choose Jet Park Hotel – Dial Number 18
3. Please wait outside Door #4 for your transfer to arrive.

Jet Park Hotel from Qantas Domestic Terminal

- 1 Collect luggage then call hotel from any phone on 0800 538 466
- 2 Wait outside door #9 for collection